

Public Library Community Needs Assessment Survey (Template)

Thank you for taking part in this survey. Your answers will help us improve library services and offer new activities that meet the needs of our community. This survey takes about 5 minutes to complete.

1. How often do you use the public library?

- ☐ Every week
- ☐ Once or twice a month
- ☐ A few times a year
- ☐ I do not use the library, but someone in my family does.
- ☐ I do not use the library.

2. Which library services are most useful to you or your family? (Choose up to three.)

- ☐ Borrowing books
- ☐ Studying or doing homework
- ☐ Using computers
- ☐ Using the internet / Wi-Fi
- ☐ Attending training workshops
- ☐ Attending cultural events
- ☐ Finding information
- ☐ Using a quiet place to read or study
- ☐ Meeting other people
- ☐ Other (please specify): _____
- ☐ None of the above

3. What stops you from using the library more often? (Choose up to three.)

- ☐ I don't know what the library offers.
- ☐ The library is not open at the right times.
- ☐ The library is too far away.
- ☐ I don't have enough time.
- ☐ The library does not offer the services I need.
- ☐ Other (please specify): _____
- ☐ None of the above

4. What new services or activities would you like the library to offer? (Choose up to three.)

- ☐ Public access to computers
- ☐ Public access to the Internet / Wi-Fi

- ☐ Digital skills training
- ☐ Help to find a job
- ☐ Business training
- ☐ Homework support
- ☐ Health information
- ☐ Financial management training
- ☐ Activities for children
- ☐ Other (please specify): _____

5. What else could the library do to better support you or your community?

About You (Optional)

Age

- ☐ Under 18
- ☐ 18–24
- ☐ 25–34
- ☐ 35–49
- ☐ 50+

Gender

- ☐ Female
- ☐ Male
- ☐ Prefer not to say

Occupation

- ☐ Student
- ☐ Employed
- ☐ Self-employed
- ☐ Looking for work
- ☐ Retired
- ☐ Other (please specify): _____